

Ecctis Data Accessibility Statement

This accessibility statement applies to www.ecctis.com and www.enic.org.uk.

This website is run by Ecctis Ltd. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 400% without the text spilling off the screen.
- navigate most of the website on different devices.

We've also made the website text as simple as possible to understand.

How accessible are the websites.

We are aware that some parts of this website are currently not fully accessible:

- you cannot modify the line height or spacing of text.
- some of our website pages are difficult to navigate using keyboard only.
- you cannot skip to the main content when using a screen reader.

Reporting accessibility problems with the websites

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact feedback@ecctis.com.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

If you require any service adjustments such as documents in different formats or interpretations or translation services please contact us. We will deal with each request on an individual basis.

Our offices are based in Cheltenham, If you require reasonable adjustments when visiting our offices please send your requests to the staff member arranging your visit. All requests are dealt with on an individual basis.

Technical information about this website's accessibility

Ecctis Ltd is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to 'the non-compliances', listed below.

Non-compliance with the accessibility regulations

- Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG criteria 1.1.1 non-text content.
- Some background and foreground colours on the website do not have a sufficient contrast ratio. This fails WCAG criteria 1.4.3 Contrast (Minimum).
- It is not possible to manipulate the presentation and styling of text content beyond zooming in and changing colours. This fails WCAG criteria 1.4.12 Visual presentation of text.
- It is not possible to access all the information on the website through keyboard interface. This fails WCAG criteria 2.1.1 Keyboard.
- Not all heading elements are in a sequentially descending order. This fails WCAG criteria 2.4.3 Focus order.
- Some links on the website do not have a discernible name. This fails WCAG criteria 2.4.4 Link Purpose (in Context).

We plan to review the issues listed above in 2023.

Preparation of this accessibility statement

This statement was last reviewed in August 2023.

A website accessibility test was last conducted in August 2023.